



## AAA Mediation.org®/MC3 Cooperative Alliance

### FAQ

#### What is AAA Mediation.org?

AAA Mediation.org, a division of the American Arbitration Association® (AAA®), provides companies and individuals with a searchable database of vetted mediators in diverse fields, mediation case-management and case-management tools, and online dispute resolution.

#### What is the AAA Affiliates Mediator Program?

This AAA Mediation.org program provides mediators with additional tools and opportunities to build their practices and, if qualified, to be considered for appointment to high-volume caseloads administered by either AAA Mediation.org or the AAA.

#### What is MC3 Mediator Certification, Inc.?

MC3 Mediator Certification, Inc. certifies mediators based upon developed standards for mediator training, education, and ethics to ensure user and public confidence in the mediation process.

#### What is the AAA Mediation.org/MC3 Cooperative Alliance?

By combining the strengths of both organizations, they can provide mediators additional opportunities for growth. Mediators who qualify will be able to use the resources of both organizations to continue to enhance their images to the public and separate out their practices from others not similarly qualified: mediators who are certified by MC3 will presumptively be qualified to be included with the members of the AAA Mediation Panel on rosters of mediators for suitable mediation case programs administered by either AAA Mediation.org or the AAA, and current members of AAA Mediation.org can increase their professionalism with MC3 certification.

#### Is there a cost to participate in the Alliance?

MC3 certified mediators pay a fee for initial certification, annual renewal, and recertification every three years. AAA Affiliate Mediator program members receive a 10% rebate on the cost of initial MC3 certification.

Affiliates Mediator program members pay an annual fee; MC3 certified mediators receive a 10% discount on these fees as well as any continuing education programs provided by AAA Mediation.org.

For fee information, please see <https://www.mc3certified.org> for the MC3 program and <https://www.aamediation.org/affiliate-mediator-program> for the Affiliates Mediator program.

#### How do I apply?

The process begins with MC3 at <https://www.mc3certified.org/applicants/>.